

# HE SERIES ERV

## Installation, Operation and Maintenance Manual

HE1XRT



Model: HE1XRTV shown



**⚠ WARNING**

Three phase motors are NOT suitable for use with solid state speed control.

Single phase EC motors are NOT suitable for use with solid state speed control. They already have speed control built into the motor electronics.

**⚠ AVERTISSEMENT**

Moteurs de trois phase ne convient pas pour utilisation avec regulateur de vitesse electronique.

Moteurs d'une phase de l'EC ne conviennent pas pour une utilisation avec regulateur de vitesse electronique. Ils ont déjà le contrôle de vitesse intégré dans le moteur électronique.

**⚠ WARNING****ARC FLASH AND ELECTRIC SHOCK HAZARD**

Arc flash and electric shock hazard. Disconnect all electric power supplies, verify with a voltmeter that electric power is off and wear protective equipment per NFPA 70E before working within electric control enclosure. Failure to comply can cause serious injury or death.

Customer must provide earth ground to unit, per NEC, CEC and local codes, as applicable.

Before proceeding with installation, read all instructions, verifying that all the parts are included and check the nameplate to be sure the voltage matches available utility power.

The line side of the disconnect switch contains live high-voltage.

The only way to ensure that there is NO voltage inside the unit is to install and open a remote disconnect switch and verify that power is off with a volt meter. Refer to unit electrical schematic. Follow all local codes.

**⚠ WARNING****RISK OF INJURY OR DAMAGE.**

Motor may have a manual reset thermal protector. Disconnect power before servicing or resetting motor thermal protector. Use caution, motor may be hot. Allow the motor to cool before resetting the thermal protector.

If the motor thermal protector tripped, correct the issue that caused the motor to overheat (e.g. over motor rated amperage or locked rotor).

If the motor has a manual reset thermal protector, the red thermal protector reset button is located on the motor body, on or near the lead end of the motor. If the button does not reset, the motor may still be too hot. Allow the motor to fully cool to reset the thermal protector, you should feel or hear a click when the thermal protector resets while pushing the reset button.

**⚠ CAUTION****RISK OF ELECTRIC SHOCK OR EQUIPMENT DAMAGE**

Whenever electrical wiring is connected, disconnected or changed, the power supply to the ERV and its controls must be disconnected. Lock and tag the disconnect switch or circuit breaker to prevent accidental reconnection of electric power.

**⚠ CAUTION****RISK OF CONTACT WITH HIGH SPEED MOVING PARTS**

Disconnect all local and remote power supplies, verify with a voltmeter that electric power is off and all fan blades have stopped rotating before working on the unit.

Do not operate this unit with any cabinet panels removed.

**IMPORTANT**

This equipment is to be installed by following Industry Best Practices and all applicable codes. Any damage to components, assemblies, subassemblies or the cabinet which is caused by improper installation practices will void the warranty.

**IMPORTANT**

This unit is intended for general ventilating and heating only. Do not use to exhaust hazardous or explosive materials and vapors. Do not connect this equipment to range hoods, fume hoods or collection systems for toxics.

**IMPORTANT**

This unit is for ventilating finished structures only. It is not to be used until after all construction has been completed and construction debris and dust are cleaned from the Occupied Space.

**READ AND SAVE THIS MANUAL/LIRE ET CONSERVER CE MANUEL**

**NOTICE**

This manual contains space for maintaining written records of unit maintenance and/ or repairs. See Section 7.7 Maintenance Records. At the time the ERV is commissioned, a maintenance schedule should be developed by the user to incorporate monthly and seasonal maintenance and include start up maintenance tasks as described in this manual.

**UNIT INFORMATION**

Record information as shown below.

In the unlikely event that factory assistance is ever required, information located on the unit label will be needed.

Locate the RenewAire unit label found on the outside of the unit.

NOTE: This information is for purposes of identifying the unit-specific option data from the Option Code.

Option Code:

HE-1XRJT - - - - -

Serial Number:

- - - - -

SO #:

- - - - -

 NOTE: This page is to be completed by the installing contractor. The completed document is to be turned over to the owner after start up.

UNIT INFORMATION

 ETL LISTED CONFORMS TO UL STD 1812 Intertek 4000510 CERTIFIED TO CAN/CSA C22.2 No. 113		<h2 style="margin: 0;">Energy Recovery Ventilator</h2>		
 <b>WARNING</b> Danger of electric shock. Always disconnect power source before servicing. Do not install in a cooking area or make line-voltage electrical power connections directly between this unit and any appliance.		 <b>AVERTISSEMENT</b> Danger de choc électrique. Toujours déconnecter la source d'alimentation avant les réparations. N'installez pas de zone de cuisine ou de ligne de tension les connexions d'alimentation électrique directement entre cette unité et tout.		
<b>POWER SUPPLY TO UNIT/alimentation d'énergie à l'unité</b>			<b>Motors Thermally Protected</b> (Qty) & HP	<b>Moteurs protégés thermiquement</b> FLA
Voltage <b>208-230V</b>	Minimum Circuit Amps <b>10.1</b>	Maximum Overcurrent Protection Device <b>15</b>	<b>2@0.75</b>	<b>4.5-4.5</b>
60 HZ 1-Phase	Amp. Minimales de Circuit	Dispositif à maximum de protection contre les surintensités	(Qty) & CV APC	APC
			Motors Protected by Variable Frequency Drives (Qty) & HP <b>None</b>	Les moteurs protégés par la fréquence variable conduit FLA <b>-</b>
			(Qty) & CV APC	APC
<b>Option Code: HE-1XRJTH-S15HH--ANT--L</b>				
MODEL/MODELE: HE1XRT SO#: 073803 JO#: 43325-0000 Serial Number: <b>A20 5709C</b>				
			 Label No: 130137_000_D013	

UNIT LABEL (TYPICAL)

### ROOFTOP UNIT

### SPECIFICATIONS



Energy Recovery Core is AHRI Certified®



**Ventilation Type:**

Static plate, heat and humidity transfer

**Typical Airflow Range:** 250-870 CFM

**AHRI 1060 Certified Core:** One L125-G5

**Standard Features:**

Non-fused disconnect  
24 VAC transformer/relay package  
Cross-core differential pressure ports

**Filters:**

Total qty. 2, MERV 8: 20" x 20" x 2"

**Unit Weight:**

243-346 lbs., varies by option(s)

**Max. Shipping Dimensions & Weight (on pallet):**

96" L x 47" W x 50" H  
441 lbs.

**Motor(s):**

Qty. 2, 0.75 HP ea., Direct drive blower/standard motor packages

**Options:**

Qty. 2, Variable Speed/ECM - Direct Drive Motors (see HE1XRT EC Motor submittal) -  
0.5 HP 120V/1Ph/60HZ,  
0.5 HP 208-230V/1Ph/60HZ

Independent blower control

Onboard variable frequency drives (VFDs) - both airstreams

Fused disconnect

Integrated programmable controls - enhanced, premium

Class 1 low leakage motorized isolation dampers - OA, RA or both airstreams

Qty. 2, Factory mounted filter alarms - both airstreams

Double wall construction

Exterior paint - white, custom colors

**Accessories:**

Filters - MERV 13, 2" (shipped loose)

Backdraft damper - 12"

Automatic balancing damper - 4", 5", 6"

Solid state speed control kit - 115V, 208-230V (1 required per motor)

Roof curb - standard 14"

Curb wind clip

Engineered combo curb for Trane RTU

Engineered combo curb for Carrier RTU

Digital time clock - wall mount (TC7D-W), in exterior enclosure (TC7D-E)

Carbon dioxide sensor/control - wall mount (CO2-W), duct mount (CO2-D)

IAQ sensor - wall mount (IAQ-W), duct mount (IAQ-D)

Motion occupancy sensor/control - ceiling mount (MC-C), wall mount (MC-W)

Smoke Detector - duct mount (SD-D)

Electric duct heater - EK series (1-175 kW); designed for indoor ductwork installation only

Indirect gas-fired duct furnace - GH series (50-400 MBH), installed downstream of any fans

### AIRFLOW PERFORMANCE

Motor HP Phase	External Static Pressure (Inches Water Column)					
	0.0	0.5	1.0	1.25	1.45	1.75
0.75 Single Phase	950 CFM 1,630 Watts	820 CFM 1,475 Watts	730 CFM 1,385 Watts	650 CFM 1,300 Watts	560 CFM 1,220 Watts	250 CFM 1,080 Watts
0.75 Three Phase	950 CFM 1,430 Watts	820 CFM 1,255 Watts	730 CFM 1,155 Watts	650 CFM 1,060 Watts	560 CFM 955 Watts	250 CFM 685 Watts

**Note:** Watts is for the entire unit (2 motors).

**Note:** Airflow performance includes effect of clean, standard filter supplied with unit.

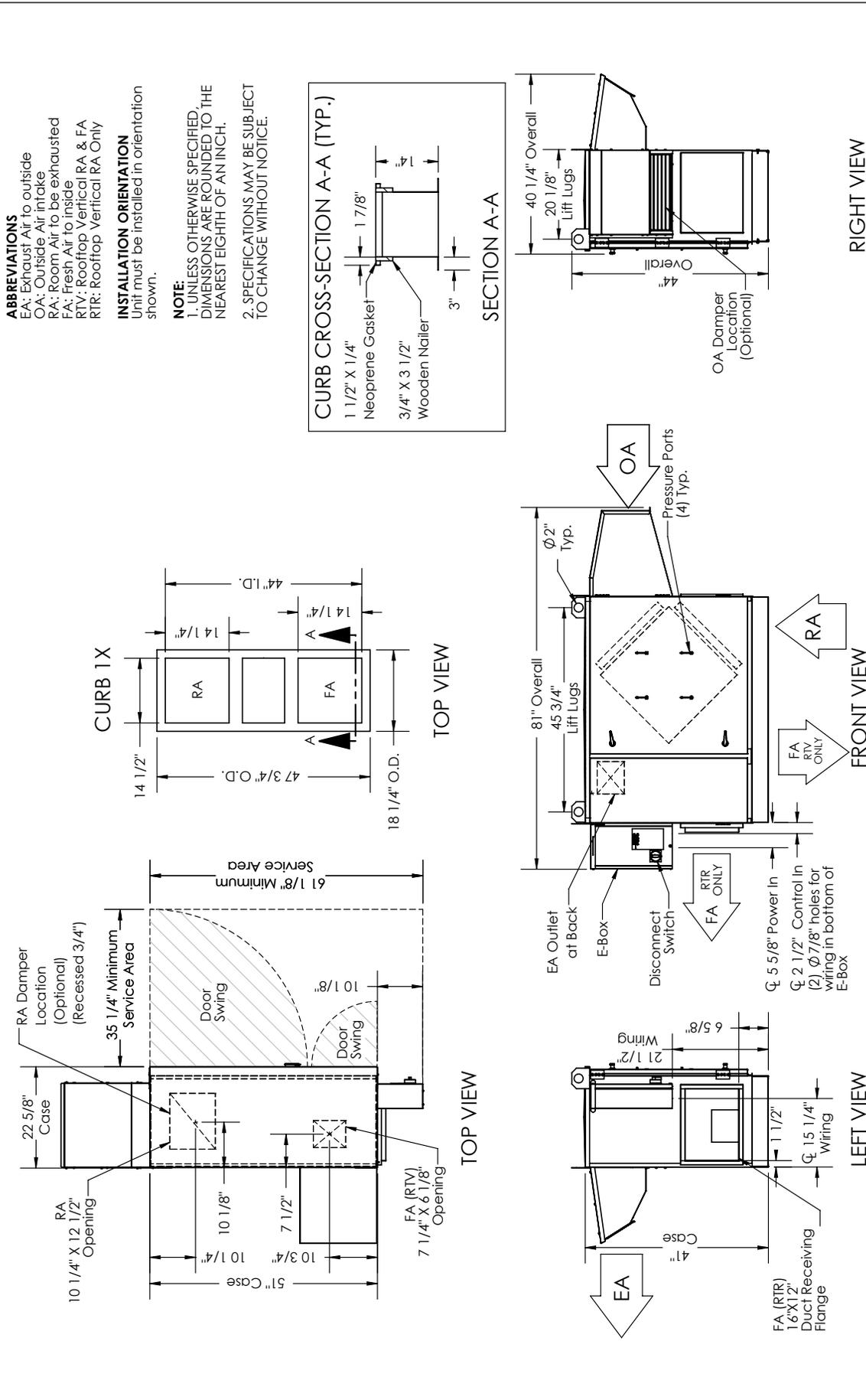
### ELECTRICAL DATA

Standard Electrical Specifications							Optional Factory Installed VFD Electrical Specifications		
HP	Volts	HZ	Phase	FLA per motor	Min. Cir. Amps	Max. Overcurrent Protection Device	FLA per motor	Min. Cir. Amps	Max. Overcurrent Protection Device
0.75	120	60	Single	9.0	20.3	25			
0.75	208-230	60	Single	4.5	10.1	15			
0.75	277	60	Single	3.9	8.8	15			
0.75	208-230	60	Three	1.7-2.3	5.2	15	1.7-2.3	5.7	15
0.75	460	60	Three	1.15	2.6	15	1.15	2.8	15

Specifications may be subject to change without notice.

# HE1XRT (RTV/RTR) Energy Recovery Ventilator Standard

Specifications may be subject to change without notice.



**AIRFLOW CONFIGURATION**  
 Available as shown:

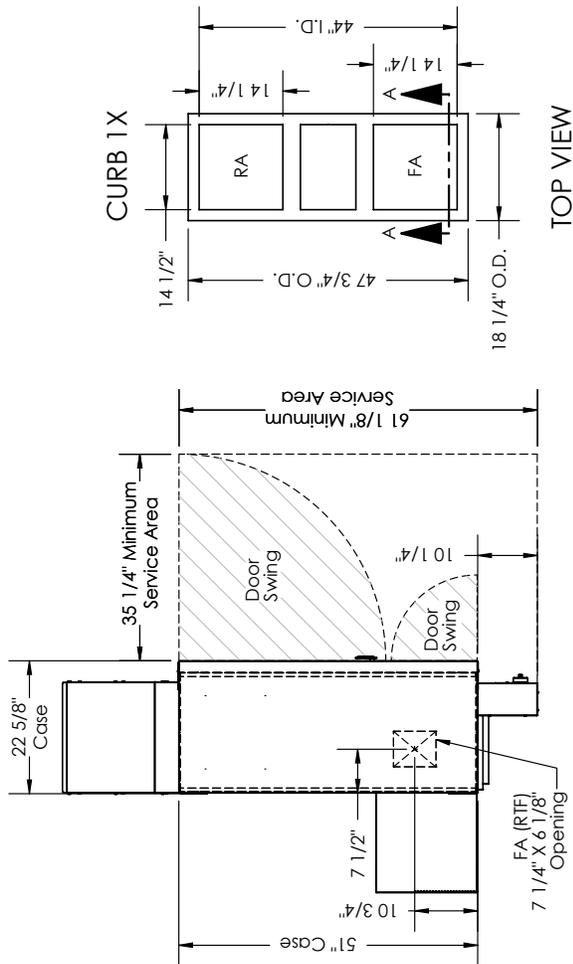
**UNIT MOUNTING & APPLICATION**  
 Must be mounted as shown. Airstreams can not be switched.



**ABBREVIATIONS**  
 EA: Exhaust Air to outside  
 OA: Outside Air intake  
 RA: Room Air to be exhausted  
 FA: Fresh Air to inside  
 RTF: Rooftop Vertical FA Only  
 RTH: Rooftop Horizontal RA & FA

**INSTALLATION ORIENTATION**  
 Unit must be installed in orientation shown.

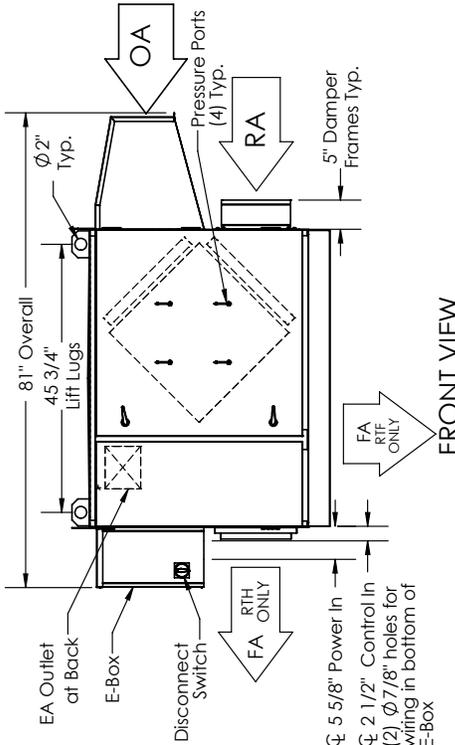
**NOTE:**  
 1. UNLESS OTHERWISE SPECIFIED, DIMENSIONS ARE ROUNDED TO THE NEAREST EIGHTH OF AN INCH.  
 2. SPECIFICATIONS MAY BE SUBJECT TO CHANGE WITHOUT NOTICE.



TOP VIEW

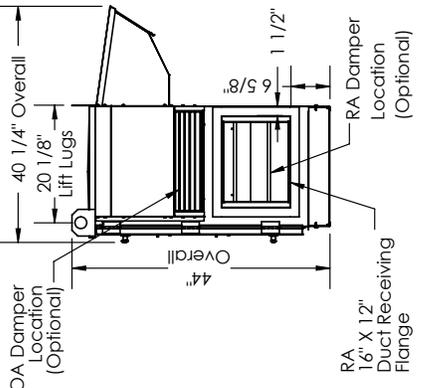
TOP VIEW

SECTION A-A

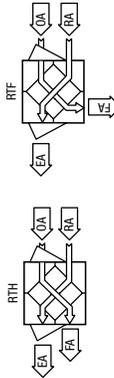


FRONT VIEW

LEFT VIEW



RIGHT VIEW



AIRFLOW CONFIGURATION Available as shown:



**UNIT MOUNTING & APPLICATION**  
 Must be mounted as shown. Airstreams can not be switched.



Specifications may be subject to change without notice.

THIS PAGE IS INTENTIONALLY LEFT BLANK.



<b>1.0 OVERVIEW</b>	<b>11</b>	<b>5.5 EXTERNAL CONTROL CONNECTIONS</b>	<b>23</b>
1.1 DESCRIPTION	11	5.5.1 Single 2-Wire Control, Unpowered	23
1.2 AIRFLOW	12	5.5.2 Control Sending 24 VAC “On” Signal	23
<b>2.0 COMPONENT DESCRIPTIONS</b>	<b>13</b>	5.5.3 Control System with two Non-Powered Relay Contacts	23
2.1 CABINET	13	5.5.4 Control System Sending two 24 VAC “On” Signals (from an external power source)	24
2.2 ENTHALPIC CORES	13	5.5.5 Control Operating on Unit’s 24 VAC Power Supply	24
2.3 FAN/MOTOR ASSEMBLIES	13	5.5.6 Control on Separate Power Supply	24
2.4 E-BOX	13	5.5.7 Control System on Separate Power Supply, Independent Blower Control	24
2.5 FILTERS	13	5.5.8 Control System Operating isolation Dampers with End Switches	24
2.6 FACTORY INSTALLED OPTIONS	14	<b>5.6 QUICK START FOR TESTING CORRECT 3PH WIRING</b>	<b>25</b>
<b>3.0 SHIPPING/RECEIVING/HANDLING</b>	<b>14</b>	<b>6.0 OPERATION</b>	<b>25</b>
3.1 UNIT WEIGHTS AND DIMENSIONS	14	6.1 PRINCIPLE OF OPERATION	25
3.1.1 Unit Dimensions and Weight	14	6.2 PRE-START UP	25
3.1.2 Maximum Shipping Dimensions and Weight	14	6.2.1 Verify Voltages	25
3.2 RIGGING AND CENTER OF GRAVITY	14	6.2.2 Verify Transformer Wiring	25
3.2.1 HE1XRT Hoisting Weights and COG	14	6.2.3 Inspect Filters	25
3.3 RECEIVING	15	6.2.4 Inspect Foam Gasketing	25
3.4 STORAGE	15	6.2.5 Inspect Fans	25
<b>4.0 UNIT PLACEMENT</b>	<b>16</b>	6.2.6 Inspect and Clean the Cabinet Interior	25
4.1 BEFORE YOU BEGIN	16	6.2.7 Inspect Ductwork Connections	25
4.2 SERVICE CLEARANCES	16	<b>6.3 UNIT START UP</b>	<b>26</b>
4.3 SOUND ATTENUATION	17	6.3.1 Fixed-Speed Units	26
4.3.1 Outside the Building	17	<b>6.4 BALANCING AIRFLOW</b>	<b>26</b>
4.3.2 At the Curb	17	6.4.1 Filter Pressure Drop	27
4.3.3 Ducts	17	<b>6.5 NORMAL OPERATION</b>	<b>28</b>
4.3.4 Radiated Noise	17	<b>6.6 EXTREME COLD OPERATION</b>	<b>28</b>
4.3.5 Aerodynamic (Velocity) Noise	17	<b>7.0 MAINTENANCE</b>	<b>28</b>
4.3.6 Connecting Horizontal Ducts to Unit	17	7.1 MAINTENANCE 25 HRS. AFTER START UP	28
<b>5.0 INSTALLATION</b>	<b>18</b>	7.2 MAINTENANCE 30 DAYS AFTER START UP	28
5.1 CURB SPECIFICATIONS	18	7.3 MAINTENANCE SCHEDULE	28
5.2 DUCTWORK	18	7.4 FILTERS	29
5.2.1 Inside Ductwork System	18	7.5 FAN MOTORS	29
5.2.2 Duct Insulation	19	7.6 ENTHALPIC CORE	29
5.2.3 Use Dampers to Set and Balance Airflow Rates	19	7.6.1 Enthalpic Core Maintenance	29
5.3 ELECTRICAL REQUIREMENTS	19	7.6.2 Enthalpic Core Removal	29
5.3.1 Factory-Recommended Electric Service Entry	19	7.6.3 Enthalpic Core Replacement	29
5.3.2 Low Voltage Control System	20	<b>7.7 MAINTENANCE RECORDS</b>	<b>30</b>
5.3.3 How to Reset the 24 VAC Circuit Breaker	20	<b>7.8 SERVICE PARTS</b>	<b>31</b>
5.3.4 Limits of Power Output	20	<b>8.0 TROUBLESHOOTING</b>	<b>31</b>
5.4 WIRING SCHEMATICS	21	<b>9.0 FACTORY ASSISTANCE</b>	<b>31</b>

**TABLE OF ILLUSTRATIONS**

Figure 1.2.0 Airflow Orientations.....	12
Figure 2.4.0 E-Box with Motor Starters.....	13
Figure 3.2.0 HE1XRT Weights and COGS .....	15
Figure 4.2.0 Service Clearances, Top View.....	16
Figure 5.3.0 E-Box Wiring Entry Points.....	19
Figure 5.4.0 HE1XRT Single Phase Unit, Standard .....	21
Figure 5.4.1 HE1XRT Three Phase Unit, Standard .....	21
Figure 5.4.2 HE1XRT Single Phase Unit, Independent Blower Control .....	22
Figure 5.4.3 HE1XRT Three Phase Unit, Independent Blower Control .....	22
Figure 5.5.0 A Switch or Non-Powered Control Using Unit's 24 VAC Power Supply.....	23
Figure 5.5.1 24 VAC from an External Source .....	23
Figure 5.5.2 Two External Non-Powered Relay Contacts.....	23
Figure 5.5.3 Two External Relay Contacts Supplying 24 VAC From an External Source.....	24
Figure 5.5.4 An External Control Using Unit's 24 VAC Power Supply .....	24
Figure 6.4.0 Pressure Port Locations .....	27
Figure 6.4.1 Initial Pressure Drop of MERV 8 Filters, Supplied with this Unit.....	27
Figure 6.4.2 Initial Pressure Drop of MERV 13 Filters, Available as an Accessory.....	27
Figure 7.8.0 HE1XRT Service Parts.....	31



## 1.0 OVERVIEW

### 1.1 DESCRIPTION

The HE1XRT Energy Recovery Ventilator is a device for recovering both sensible energy (heat) and latent energy (moisture) from the Exhaust Air from an Occupied Space and injecting those energies into an incoming Outside Air stream. It accomplishes this task by forcing the two airstreams through enthalpic cores, where the energy exchange takes place. The two airstreams pass through the enthalpic cores at right angles and the airstreams never mix together. See Section 2.2 Enthalpic Cores in this manual.

Each ERV has two electric blowers, one for each airstream. Fan speeds can be either single speed, they can have electronically commutated motors, or they can be variable speed, controlled by VFDs, a RenewAire Commercial Controller or by a BMS. There are a number of different control devices available to control the operation or speed of the unit fans. For further information on available control accessories, see the HE RenewAire catalog.

There are two types of HE1X units, one for indoor installations and one for rooftop, or outdoor, installation. This manual is for the HE1XRT, which is the outdoor unit. For information on the indoor version of this product, see the *HE1XIN Installation and Operation Manual*.

HE1XRT units are designed to be installed outdoors, mounted on either a factory-supplied curb or on owner-supplied rails.

These ERVs are commonly installed as part of an air handling system that provides heating and cooling of Supply Air. They can also be installed to operate as stand-alone devices when ducted directly to and from the Occupied Space.

Each unit has an integral 24 VAC power supply that is used internally and can also be used as a power source for other optional control devices.

The HE1XRT units are low-maintenance, requiring periodic replacement of the air filters and annual vacuuming of the enthalpic cores. See Section 7.0 Unit Maintenance in this manual.



**NOTE:** This unit is an Energy Recovery Ventilator, or ERV. It is commonly referred to throughout this manual as an ERV.

### IMPORTANT

It is important to understand and use the equipment airstream terminology as it is used in this manual. The airstreams are defined as:

- ♦ OUTSIDE AIR (OA): Air taken from the external atmosphere and, therefore, not previously circulated through the system.
- ♦ FRESH AIR (FA): Air that is downstream of the enthalpic cores and is ready for conditioning or for return to the Occupied Space.
- ♦ RETURN AIR (RA): Air that is returned to the ERV from a conditioned space.
- ♦ EXHAUST AIR (EA): Air that is removed from a heating or cooling appliance or from the Occupied Space and discharged.

### 1.2 AIRFLOW

There are four different airflow options for the HE1XRT. They are:

- HE1XRTV
- HE1XRTR
- HE1XRTF
- HE1XRTH

All four configurations include attached hoods for the OA and EA airstreams. The airflow configuration is indicated by digit 9 of the Configuration Code.

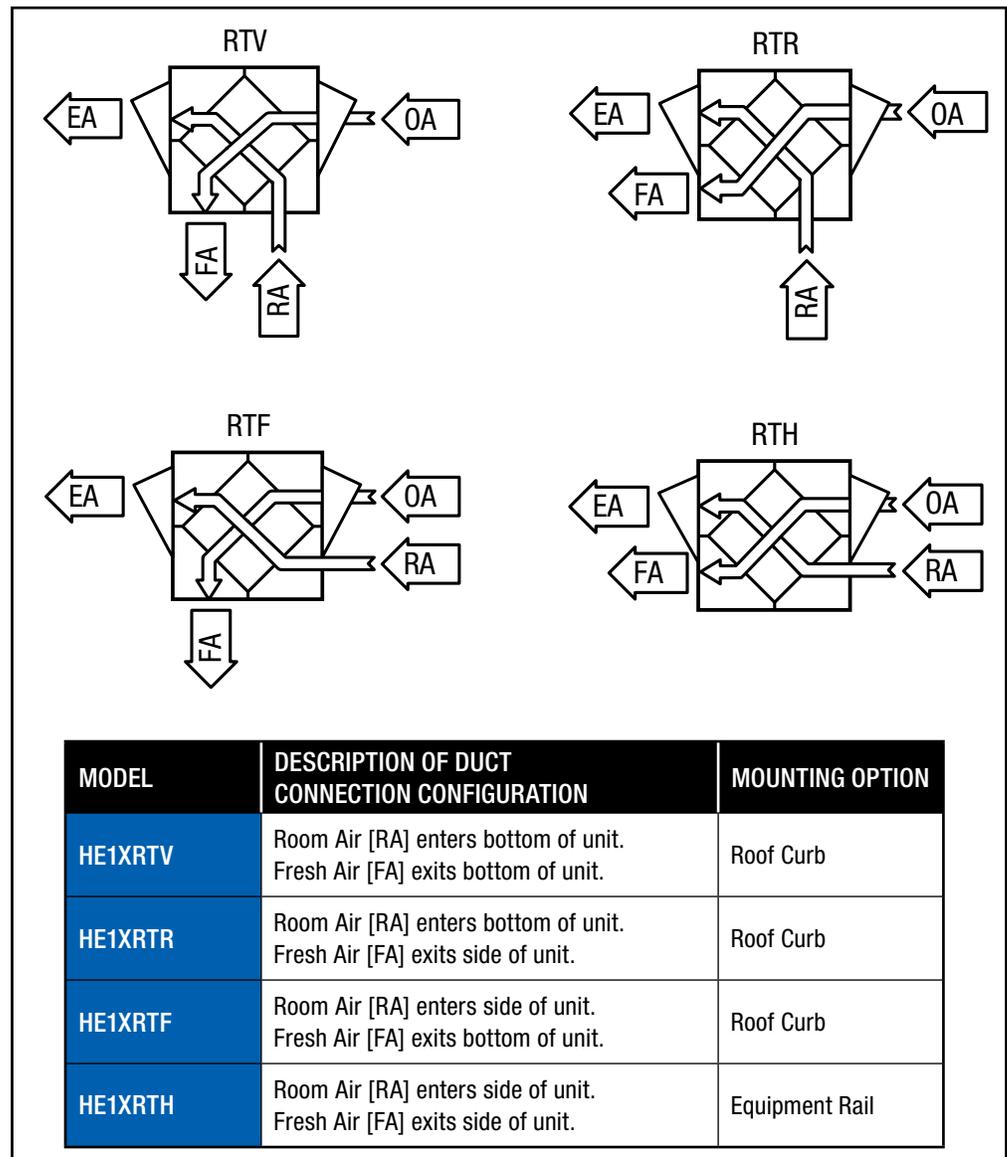


FIGURE 1.2.0 AIRFLOW ORIENTATIONS

## 2.0 COMPONENT DESCRIPTIONS

### 2.1 CABINET

The cabinet for the HE1XRT is made of 20 gauge galvanized steel and has 1" thick high-density, foil-backed insulation on the inside. Units are available in either single-wall or double-wall construction. Doors are hinged and are fitted with stainless steel machine screws through the faces to prevent accidental opening of the doors when the unit is in operation. Doors may be completely removed by removing the hinge pins. All units are equipped with adjustable-height leveling legs for purposes of leveling the unit. Duct flanges are provided at all four airstream openings for connection of field-supplied ductwork.

### 2.2 ENTHALPIC CORES

All HE1XRT ERVs use a static-plate enthalpic core. The enthalpic cores transfer both latent and sensible energies between the airstreams. Gasketing is pre-installed on the cores and must be positioned to provide a proper air seal. For information on annual maintenance of the cores, see Section 7.0 Maintenance in this manual.

### 2.3 FAN/MOTOR ASSEMBLIES

There are two fan and motor assemblies in each ERV.

### 2.4 E-BOX

Every HE1XRT is equipped with what is known as an "E-Box." High-voltage supply wiring and low-voltage control wiring is all terminated here. If optional integrated programmable controls are installed, an additional 24 VAC transformer is installed here to power both the controller and its dedicated sensors.

### ⚠ CAUTION

Low airflow can cause fouling of the enthalpic cores. The ERV must never be operated without clean filters in place and minimum airflow must be greater than 250 CFM per full-sized core.

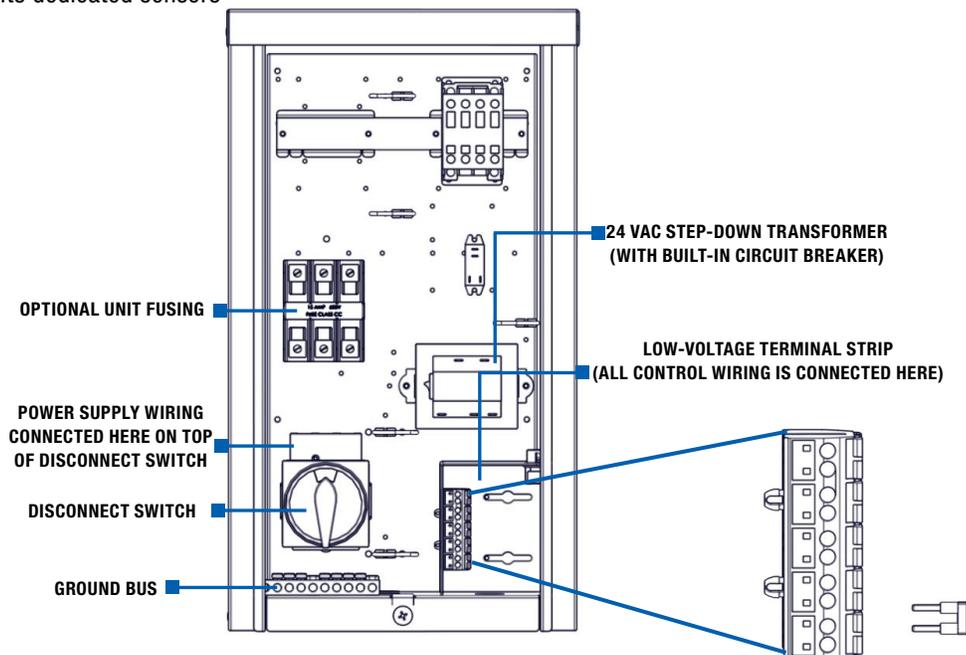


FIGURE 2.4.0 E-BOX WITH MOTOR STARTERS

### 2.5 FILTERS

All HE1XRT units come equipped with two MERV 8 20" x 20" x 2" (nominal) pleated filters. MERV 13 filters can be ordered as an accessory and are shipped loose.

- (2) 20" x 20" x 2" (nominal) pleated filters. Actual size: 19.5" x 19.5" x 1.75"
- Minimum recommended effectiveness: MERV 6.

## 2.6 FACTORY INSTALLED OPTIONS

All HE1XRT units can be ordered with factory installed options. See Unit Configuration Code on page 7.

Options will have supplemental manuals shipped with the unit.

For EC Motor option, see *EC Motor Supplemental Manual*.

For Commercial Controls, see *Commercial Controls Supplemental Manual*.

For Filter Alarm, see *Filter Alarm Supplemental Manual*.

For Isolation Dampers, see *Isolation Dampers Supplemental Manual*.

For Variable Frequency Drives, see *VFD Supplemental Manual*.

## 3.0 SHIPPING/RECEIVING/HANDLING

HE1XRT units are palletized at the factory and then shipped by common carrier. Upon receipt by the installer, the shipment should be inspected for shipping damage, prior to unloading. Any discovered shipping damage should be immediately reported to the RenewAire sales rep and the damage must be recorded on the Bill Of Lading, prior to signing for acceptance of the shipment. The unit can be handled with a fork lift or a crane. Prior to moving the unit, verify that all latches and securing bolts on the cabinet doors are tightly fastened.

If a crane is used for moving the HE1XRT unit, unscrew the sheet metal plates that hold the unit to the pallet. Use two hoisting slings and a spreader bar to hoist the unit. The hoisting slings must be positioned around the ends of the unit so they do not touch the unit doors. Unit hoisting weights and Center of Gravity are detailed in Sections 3.1 and 3.2 in this manual.

Perform a test lift to make sure the unit is being hoisted level and is secure.

Place the HE1XRT unit on a flat surface where it will be protected from the weather and incidental damage. Do not remove protective coverings from any duct openings and keep the doors secured and tightly closed.

## 3.1 UNIT WEIGHTS AND DIMENSIONS

### 3.1.1 Unit Dimensions and Weight:

81" L x 40 1/4" W x 44" H  
243-346 lbs., varies by option(s)

### 3.1.2 Maximum Shipping Dimensions and Weight

96" L x 47" W x 50" H  
441 lbs.

## 3.2 RIGGING AND CENTER OF GRAVITY

### 3.2.1 HE1XRT Hoisting Weights and COG

There are pairs of rigging holes at each lower corner of the unit. Use slings or shackles at all four corners. Spreader bars are recommended in order to avoid damage to the unit.

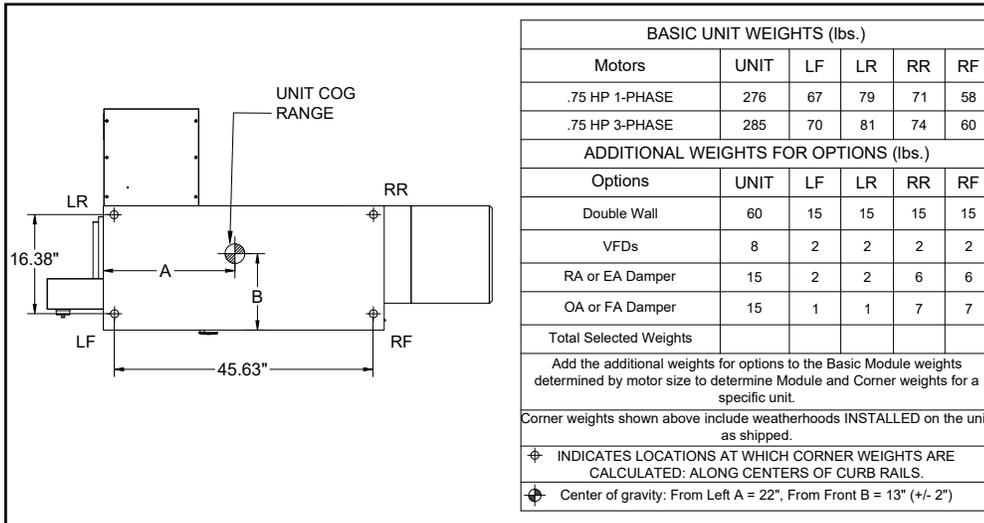


FIGURE 3.2.0 HE1XRT WEIGHTS AND COGS

### 3.3 RECEIVING

Upon receipt of the HE1XRT, inspect the unit for obvious external damage. If damage is observed, take digital pictures and report the damage to your RenewAire representative. Note the damage on the carrier’s Bill of Lading. Depending on expected transport and storage conditions, the unit may have only the duct openings covered, it may be stretch-wrapped or it may be crated. Do not unwrap the unit at this time. The unit will normally be moved to its final location while still wrapped and attached to its pallet.

The preferred method of hoisting the HE1XRT from the carrier truck is by using a construction forklift or a crane.

Once the unit is unwrapped, prevent dirt and debris from entering the cabinet by covering any duct openings that do not have attached dampers. Keep the duct openings covered until it’s time to connect ductwork.

### 3.4 STORAGE

Units that must be stored prior to installation should be left on their pallets and protected from weather and physical damage. Units must be placed on a level surface to prevent warping of the pallet and the HE1XRT. All access doors must be secured with all available hardware (door latches and securing bolts) and all openings into the cabinet must be sealed to prevent entry of dust, dirt and debris.

## 4.0 UNIT PLACEMENT

### 4.1 BEFORE YOU BEGIN

The HE1XRT is designed for installation outdoors, typically on a roof top. The preferred mounting method is to place the ERV on an optional manufactured curb, designed for the specific unit. RenewAire recommends the use of optional curb clips to provide substantial resistance to wind damage.

For all installations, maintain needed service clearances as shown on the dimensioned drawings located in Section 4.2 of this manual. The curb should be placed on the completed roof decking and located so that the entire perimeter of the curb rests directly on or above structural steel roof supports.

### 4.2 SERVICE CLEARANCES

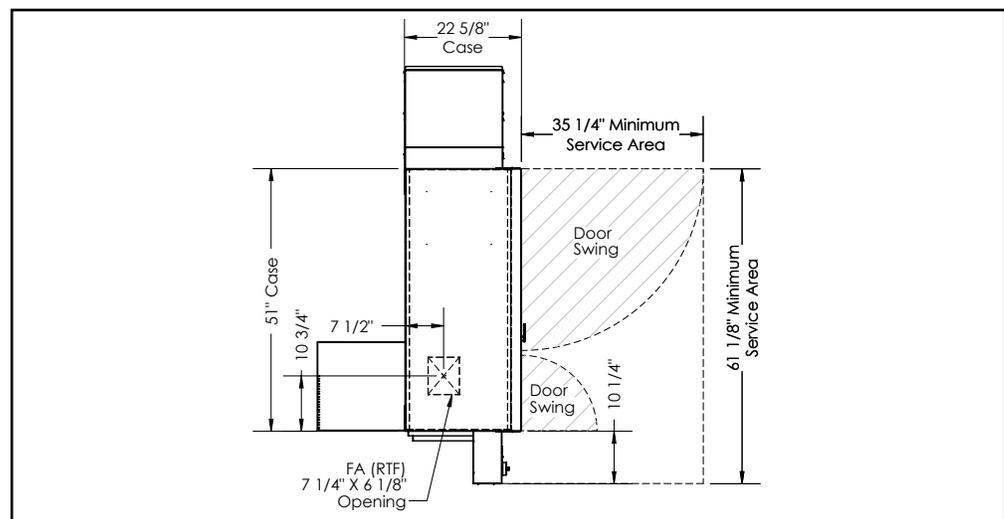


FIGURE 4.2.0 SERVICE CLEARANCES, TOP VIEW

### ⚠ CAUTION

It is the installer's responsibility to make sure that the screws or bolts used for securing the units are properly selected for the loads and substrates involved. Secure the HE1XRT so that it cannot fall or tip in the event of accident, structural failure or earthquake. See Rigging Information for unit weight.

RenewAire strongly recommends that you secure rooftop units properly to the building structure. Strong winds, tornados, and hurricanes can and do displace or remove rooftop equipment from rails or curbs. When this happens, the equipment, adjacent roof structure, and even vehicles parked near the building can be damaged, and rain typically enters the building. The equipment is put out of service and the collateral damage can be very expensive.

## 4.3 SOUND ATTENUATION

Take these simple steps to attenuate noise from the unit.

### 4.3.1 Outside the Building

The exhaust hood is the primary source of noise outside the building. When practical, orient the exhaust air hood to point away from houses or public areas.

### 4.3.2 At the Curb

Cut the holes in the roof deck to fit closely around the duct(s) passing through the roof deck. Seal all gaps around the duct(s) at the roof deck.

### 4.3.3 Ducts

Make sure the ductwork at the unit outlets is stiff enough to resist the flexure and resulting booming associated with system start up and shut-off, as well as the turbulent flow conditions at the blower outlets.

In general, provide smooth transitions from the ERV's outlets to the duct. The ducts connecting to the outlets should be straight for a sufficient distance, with gradual transitions to the final duct size.

These guidelines are consistent with SMACNA recommended duct layout practices for efficient and quiet air movement. Follow SMACNA guidelines.

### 4.3.4 Radiated Noise

The HE1XRT is insulated with high-density fiberglass. This provides significant attenuation of radiated sound from the unit itself.

The outlet ducts can be significant sources of radiated sound as well. The FA duct should be insulated for sound control. This insulation should start at the unit. At a minimum the first 10' of duct should be insulated. All parts of the FA and RA ducts located in a mechanical space with noise-generating equipment also should be insulated for sound control, both to minimize sound radiation out of the FA duct, and also to control sound radiation into both ducts.

### 4.3.5 Aerodynamic (Velocity) Noise

When sound attenuation is a design concern, the primary consideration is velocity noise at the unit's Fresh Air blower outlet. The average velocity at the Fresh Air blower outlet is 2482 FPM when the unit is operating at 750 CFM. The average velocity at the Exhaust Hood outlet is 1029 FPM when the unit is operating at 750 CFM.

### 4.3.6 Connecting Horizontal Ducts to Unit

Double-flanged duct connections are provided on the horizontal duct connections of the HE1XRTR, RTF, and RTH units. These allow for connection of ducts insulated on the inside or the outside, or for installation of lined duct. Please refer to dimension drawings for duct flange sizes.

## 5.0 INSTALLATION

### 5.1 CURB SPECIFICATIONS

For all rooftop curbs, the curb is to be placed in a location specified by the Architect/Engineer as being capable of supporting all known loads. Curbs are to be installed using Industry Best Practices. For installation guidelines, see the current National Roofing Contractors Association (NRCA) manuals.

For metal roofs that are supported by structural steel, the supporting structural steel must be located so that it supports the entire perimeter of the curb. Ideally, the curb will be placed directly on the structural steel and the metal roof decking is to be fitted around the curb. It is acceptable to place the metal roof decking on the structural steel and then place the curb on top of the metal roof decking. When this is done, wood fillers must be installed in the decking corrugations to provide complete support for the curb bottom flanges. **In all cases, all four bottom flanges of the curb must bear directly on or over the structural steel roof supports.**

For pre-stressed concrete roofs, the location of the curb must be approved by an engineer as being capable of supporting all known loads.

Curbs are shipped knocked-down and include all necessary assembly hardware, to include foam gasketing tape. To assemble the curb, assemble the four sides of the curb with the provided hardware, but leave the hardware loose. When the four curb sides are assembled, install the provided mid-rails within the curb walls and then tighten all fasteners. See Dimension Drawings on pages 5 and 6 for curb dimensions.

Curb clips are available as an optional accessory and can be installed as needed. Install foam gasketing (provided) on all bearing surfaces on the curb.

Optional installation of owner-provided rails (HE1XRTH only):

RenewAire recommends that all HE1XRT units be installed on a RenewAire-supplied curb that is manufactured to match individual units. The only unit that may be installed on owner-supplied mounting rails is the HE1XRTH. When owner-supplied mounting rails are used, RenewAire cannot provide installation instructions and it is the responsibility of the installer to verify compliance with all local building codes and structural integrity of the installation. Any such installation on owner-provided rails must be reviewed and approved by an engineer.



**NOTE:** Ducts inside a building that are connected to the outside must be insulated with a sealed vapor barrier on both the inside and the outside of the insulation.

### ⚠ CAUTION

Tape both inner and outer vapor barriers of insulated duct to collars on duct adapters. This is critical to prevent migration of moisture into insulation. Build-up of moisture can result in failure of the duct system and/or frost in the insulation. Make sure any tears in the inner and outer vapor barriers are sealed.

### 5.2 DUCTWORK

Basic Requirements:

Always connect an RA and an FA duct to each Rooftop unit.

- With Rooftop units, the RA and FA ducts cannot be interchanged.
- With RTV units, both ducts are inside the building. In other units, such as the RTR, RTF and RTH, at least one of the ducts is outside and must be weatherized.
- Any weatherized duct must be thermally insulated to prevent condensation on the inside or outside of the duct. The duct lining must be vapor-sealed, and the duct exterior must be rain tight. Duct(s) connected to the bottom of the HE1XRT are generally installed at this time. Install (2) ducts with HE1XRTH, (1) duct with HE1XRTR or RTF.

Drop duct(s) into openings in top of roof curb.

Install appropriate gasket on top of Roof Curb and edges of ducts.

#### 5.2.1 Inside Ductwork System

Follow Engineer's Ductwork Design; Ductwork should be designed by an engineer to allow the unit to provide the required airflow.

5.2.2 Duct Insulation

If the inside ducts run through un-conditioned spaces, they must be insulated, with a sealed vapor barrier on both inside and outside of insulation.

5.2.3 Use Dampers to Set and Balance Airflow Rates

In most applications, the airflow rate for both the Fresh Air and the Exhaust Air should be roughly equal (or “balanced”) for best performance of the HE1XRT Unit. See unit specification sheet for CFM/ESP curves for available horsepower motors.

5.3 ELECTRICAL REQUIREMENTS

Electrical Options and Ratings are identified on the Unit Label (located near electrical box). Find the complete Unit Model Number in the lower left corner of the Unit Label.

**⚠ CAUTION**

Before bringing power to the unit check unit nameplate to confirm it matches the voltage and phase of the power you are supplying. Remember that your field connections need to be accessible for inspection.

**NOTE:** If your unit is equipped with EC Motors, please refer to “EC Motor Supplemental Manual” for more detail.

Use conduit, strain reliefs, etc. as required by code to secure the field wiring.

5.3.1 Factory-Recommended Electric Service Entry

Knockouts are provided in the bottom of the E-box for entry of high-voltage power supply wiring. Install the wiring in accordance with local codes and provide strain relief at the E-box opening. Wiring is then terminated on the top of the disconnect switch.

Low-voltage control wiring is to enter the E-box through the knockout in the bottom of the E-box. Provide strain relief as needed.

High-voltage supply wiring is to be connected on the top side of the disconnect switch. See image below.

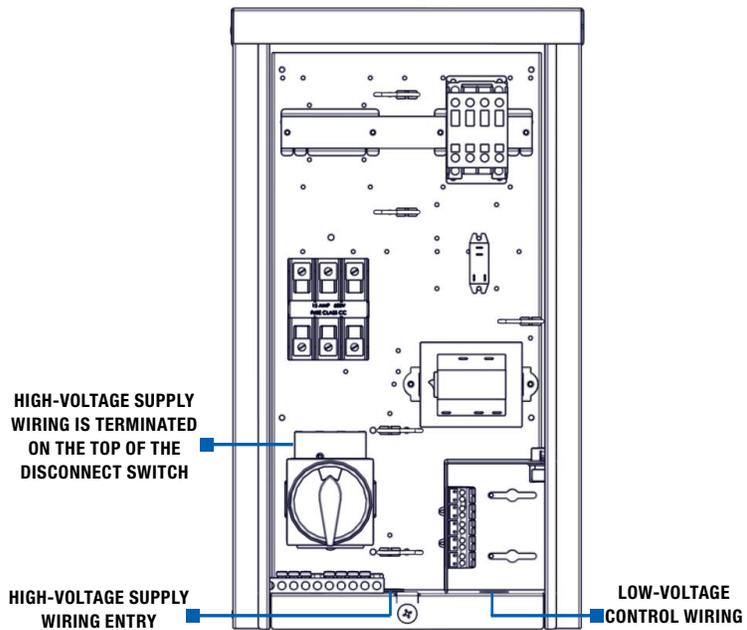


FIGURE 5.3.0 E-BOX WIRING ENTRY POINTS

**NOTE:** Standard HE1XRT with single phase original equipment motors are suitable for use with solid state speed control.

**NOTE:** Le HE1X-RT avec moteurs d'équipement d'origine monophasés sont adaptés pour une utilisation avec regulateur de vitesse electronique.

5.3.2 Low Voltage Control System

This ERV is provided with a Class II 24 VAC power supply system that operates the unit's contactor(s) for HE1XRT. The ERV's 24 VAC Power Supply can also be used to power the externally-installed controls system: up to 8VA of power is available.

The unit's power supply system includes isolation relay(s) so you can use external controls whose contact ratings are as low as 50 mA (1.2 VA). Also, it is possible to operate the isolation relays with 24 VAC power from an external source (with proper wiring connections).

A built-in circuit-breaker prevents damage to the transformer and other low-voltage components in the event of a short-circuit or overload. In extreme cases, the transformer itself is designed to fail safely.

Specifications:

- Nominal Output Voltage under load: 24 VAC
- Typical Output Voltage at no load: 29–31 V
- Minimum contact rating for connected control device: 50 mA (1.2 VA)
- Circuit Breaker Trip Point: 3 A

**NOTICE**

If primary-side voltage is 230 VAC, move black primary-side lead from transformer's "208 V" terminal to the transformer's terminal marked "240 V" ("230 V" in some units). Do not move the black primary-side lead that is connected to the transformer's "COM" terminal.

**⚠ CAUTION**

1. Connect only to components intended for use with 24 VAC power.
2. Do not undersize the low-voltage wires connected to this device. Observe the wire length and gauge limits indicated in this manual.
3. Do not overload this unit's 24 VAC power supply system. Confirm that the power requirements of devices you connect to this power supply system do not exceed 8 VA in total.
4. If an external source of 24 VAC power is used to control the unit, consult the wiring schematics and connect the external power only to the specified terminals in order to avoid damaging the unit or external controls. Connect only CLASS II power to the control terminals of this unit.
5. Unit is not equipped to receive analog signals (such as 1–10 vdc or 4–20 mA).

5.3.3 How to Reset the 24 VAC Circuit Breaker

If the transformer is subjected to an excessive load or a short circuit, the circuit breaker will trip to prevent the failure of the transformer. When it trips the circuit breaker's button pops up. Shut off the primary-side power to the unit, and remove the excessive load or the short. The circuit breaker can be reset about fifteen seconds after it trips by pressing in the button.

**⚠ CAUTION**

Be careful if the external control system provides 24 VAC power at its control output: make sure blue and red leads are separately capped and not connected to any other wires.

5.3.4 Limits of Power Output

If limits on wire gauge and length are observed, you may connect control devices that draw up to 8 VA to the blue and red wires. More than one device can be connected as long as total steady-state load does not exceed 8 VA.

Wire Gauge	#22	#20	#18	#16	#14	#12
Circuit Length	100'	150'	250'	400'	700'	1000'

"Circuit Length" is distance from ERV to Control Device.

Observe these limits to wire length and gauge in order to ensure reliable operation of the control system.

5.4 WIRING SCHEMATICS

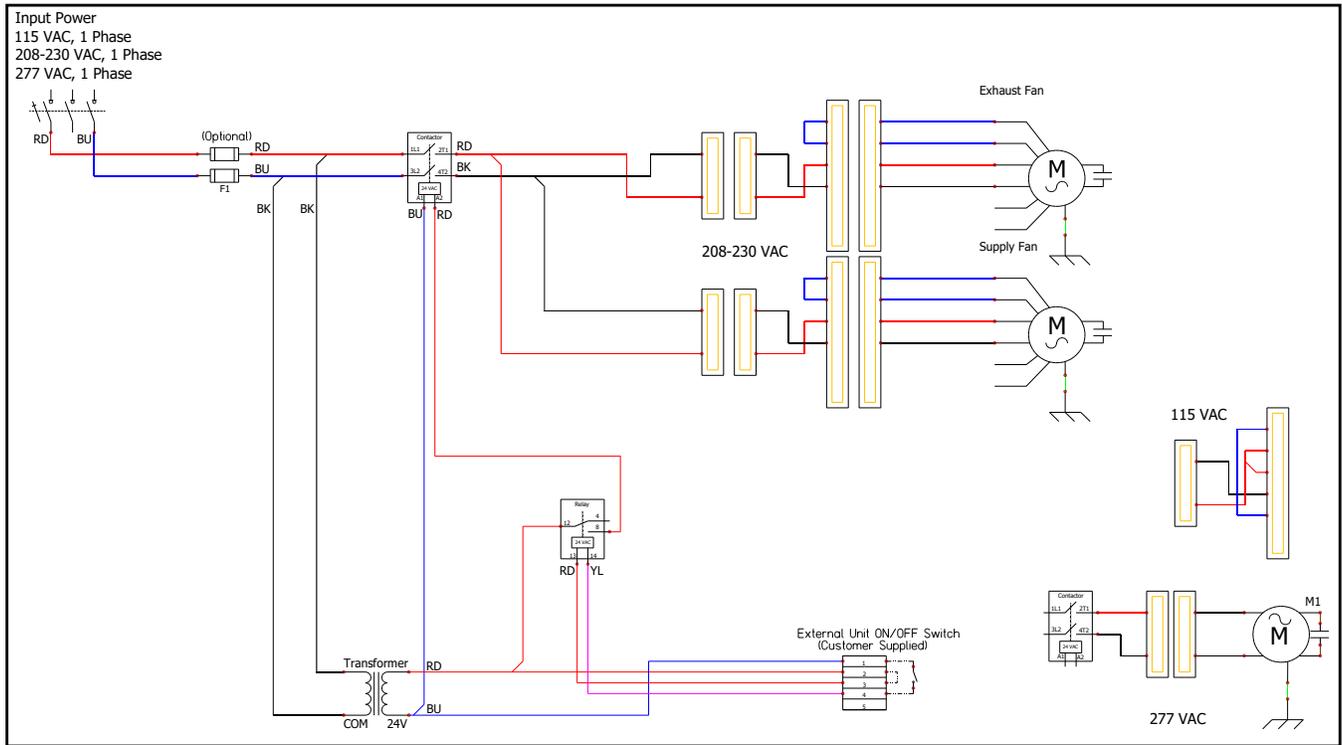


FIGURE 5.4.0 HE1XRT SINGLE PHASE UNIT, STANDARD

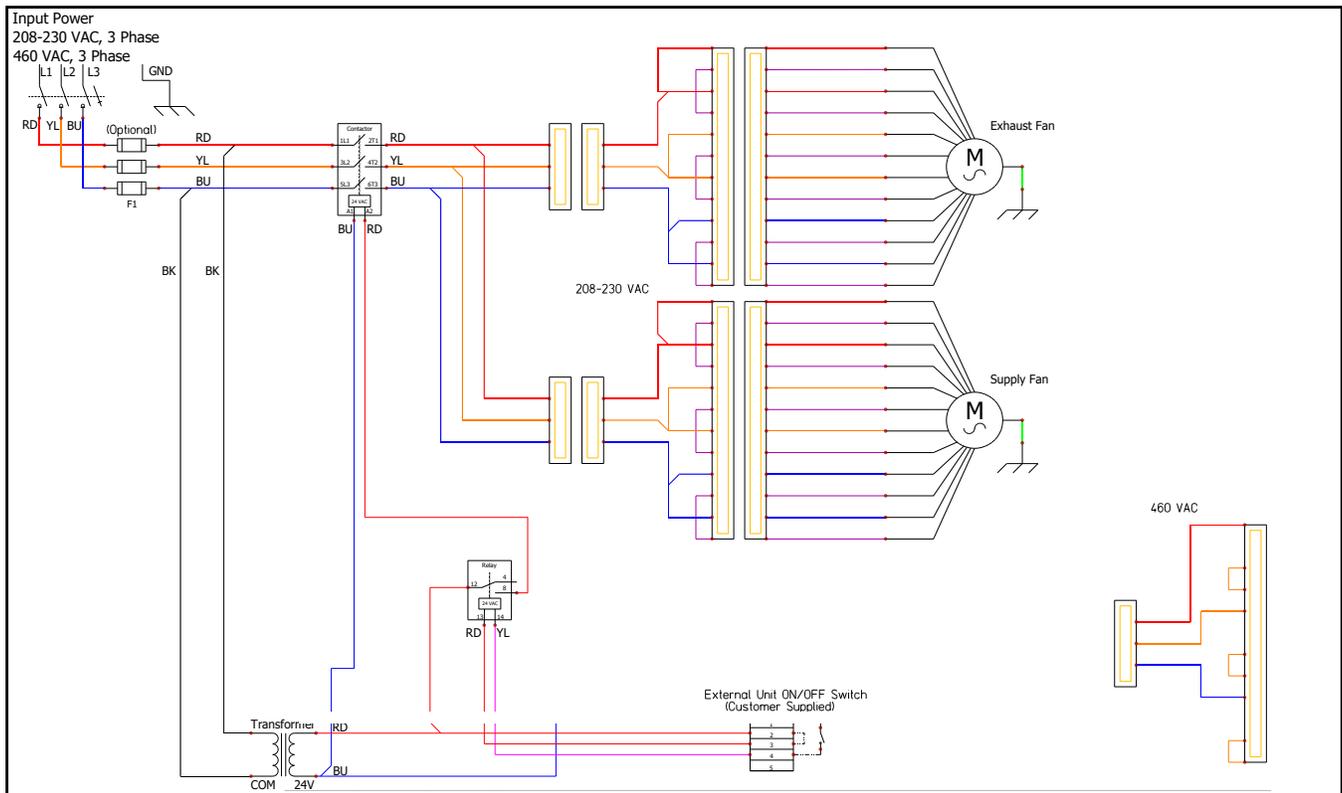


FIGURE 5.4.1 HE1XRT THREE PHASE UNIT, STANDARD

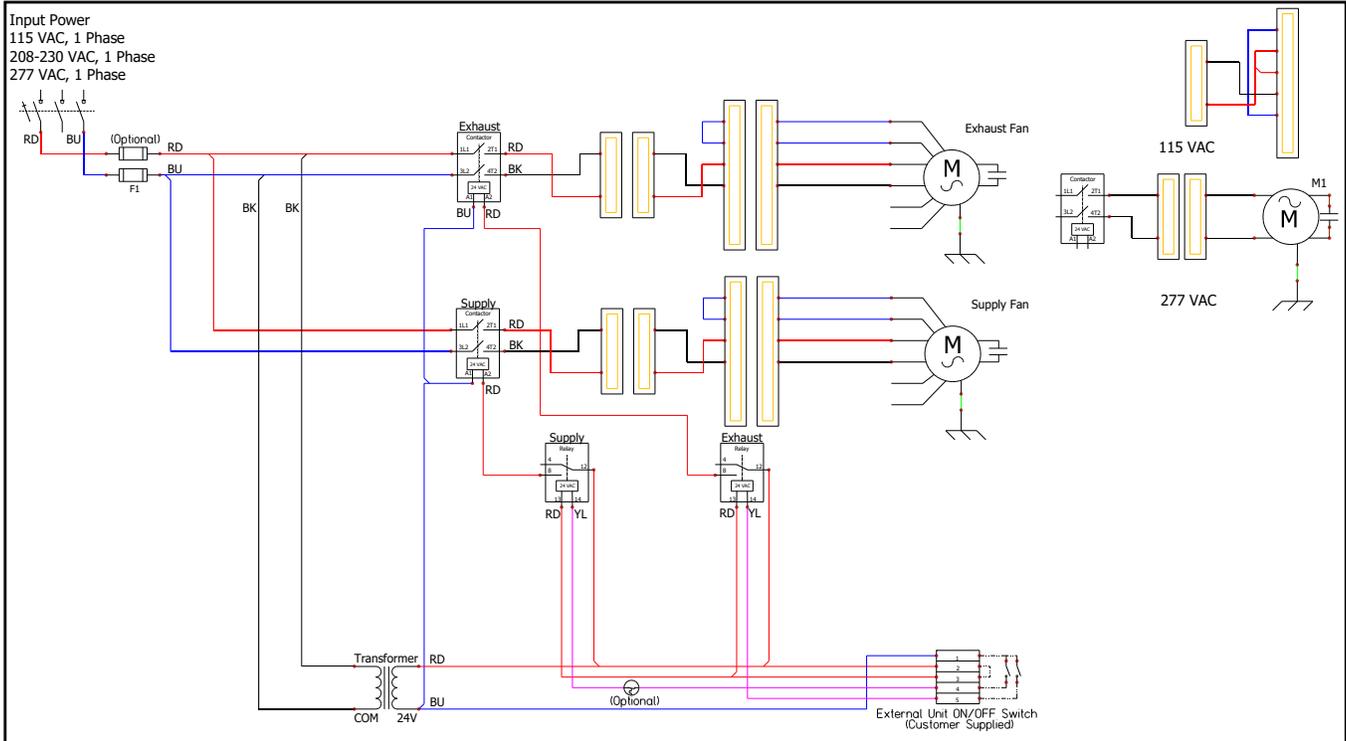


FIGURE 5.4.2 HE1XRt SINGLE PHASE UNIT, WITH INDEPENDENT BLOWER CONTROL

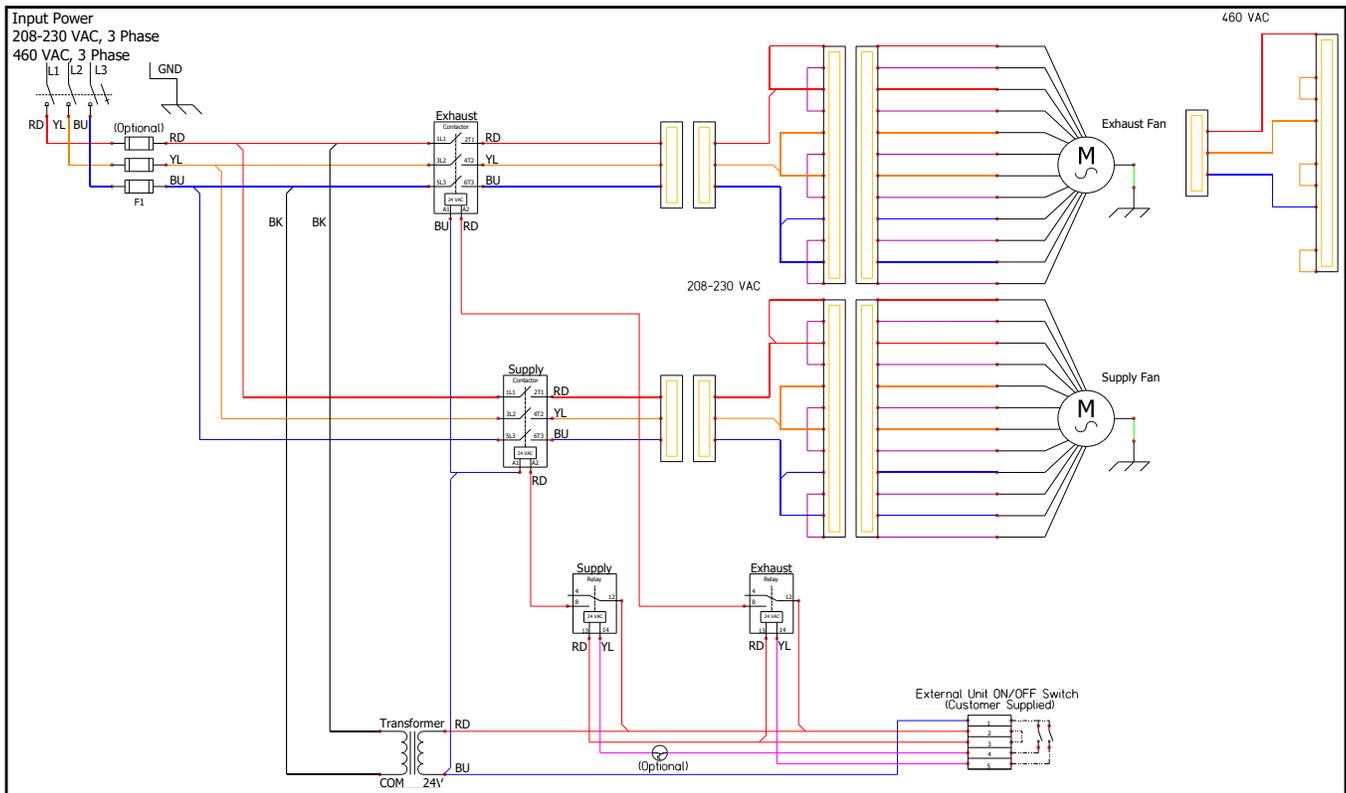


FIGURE 5.4.3 HE1XRt THREE PHASE UNIT, WITH INDEPENDENT BLOWER CONTROL

### 5.5 EXTERNAL CONTROL CONNECTIONS

#### 5.5.1 Single 2-Wire Control, Unpowered

Use the schematic shown in Figure 5.5.0 if the control requires no power to operate and acts like a simple on/off switch. The control must not supply any power to the ERV unit.

- Install jumper (provided) between terminals 2 and 3.
- Connect the control's contacts to terminals 1 and 4 to operate the ERV's isolation relay.

Control on separate Power Supply, no power present at Control Output:

Wire as shown for the Single 2-wire control.

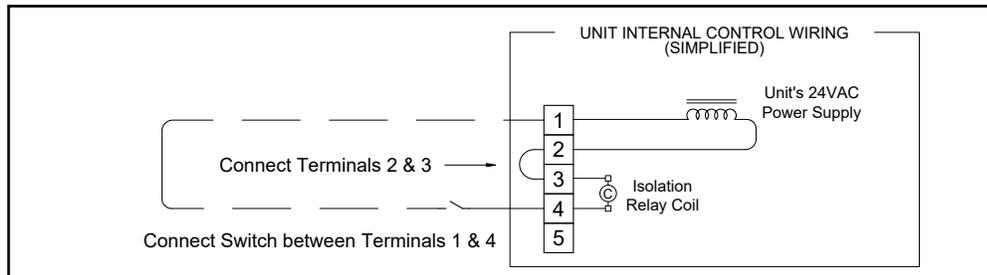


FIGURE 5.5.0 A SWITCH OR NON-POWERED CONTROL USING UNIT'S 24 VAC POWER SUPPLY

#### 5.5.2 Control Sending 24 VAC "On" Signal

Use the schematic shown in Figure 5.2.1 if a 24 VAC "On" signal is to be sent from an external power source to the ERV.

- Make sure jumper is NOT installed between Terminals 2 and 3.

Now you safely can apply 24 VAC to the Terminals 3 and 4 to operate the ERV's isolation relay.

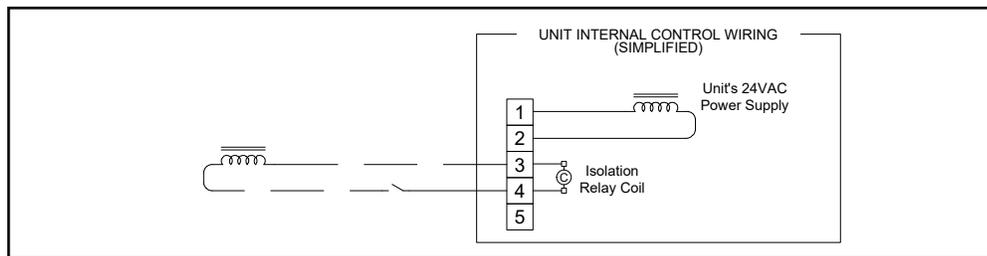


FIGURE 5.5.1 24 VAC FROM AN EXTERNAL SOURCE

#### 5.5.3 Control System with two Non-Powered Relay Contacts:

ERVs with Independent Blower Control Only:

Use Figure 5.5.2 if the external control system provides no voltage or current at its output contacts.

- Install jumper (provided) between terminals 2 and 3.
- Connect one side of each of the output contacts to Terminal 1.
- Connect the other side of the output contacts to the appropriate yellow leads: Terminal 4 for the "FA Blower," and Terminal 5 for the "EA Blower."

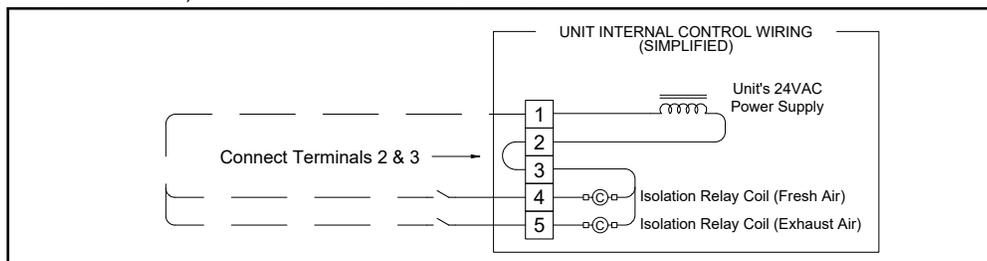


FIGURE 5.5.2 TWO EXTERNAL NON-POWERED RELAY CONTACTS

**NOTE:** The simplified schematics below show only the relevant portions of the low-voltage control circuit in the ERV unit and representational external control approaches. See the complete unit schematics above.

**CAUTION**  
Make sure the control provides no voltage or current at its output terminals.

**CAUTION**  
Supply only 24 VAC (not VDC) from a Class II Power Source.

5.5.4 Control System Sending two 24 VAC “On” Signals (from an external power source)

Use Figure 5.5.3 only if the ERVs has Independent Blower Control:

- Make sure the jumper is NOT installed between Terminals 2 and 3.

Now you safely can apply one of the 24 VAC signals to Terminals 3 and 4 to operate the ERV’s isolation relay for the Fresh Air Blower. Apply the second 24 VAC signal to Terminals 3 and 5 to operate the ERV’s isolation relay for the Exhaust Blower (make sure the polarity of each wire connected to Terminal 3 is the same).

**CAUTION**  
Supply only 24 VAC (not VDC) from a Class II Power Source.

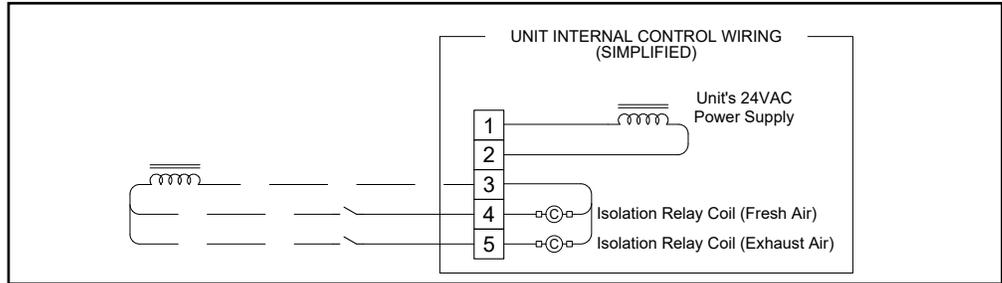


FIGURE 5.5.3 TWO EXTERNAL RELAY CONTACTS SUPPLYING 24 VAC FROM AN EXTERNAL SOURCE

5.5.5 Control Operating on Unit’s 24 VAC Power Supply

Use the schematic shown in Figure 5.5.4 if controls are operating on unit’s 24 VAC power supply.

- 24 VAC power is available at the Terminals 1 and 2.
- Install jumper (provided) between terminals 2 and 3.
- Connect the switched output of the Control to Terminal 4 to operate the ERV’s isolation relay.

**CAUTION**  
External control system should not draw more than 8 VA.

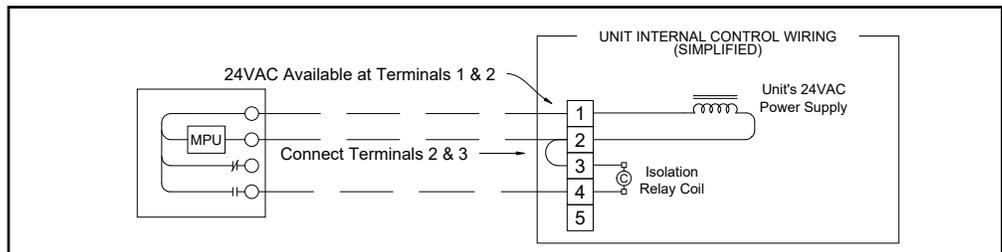


FIGURE 5.5.4 AN EXTERNAL CONTROL USING UNIT'S 24 VAC POWER SUPPLY

5.5.6 Control on Separate Power Supply

Use this schematic only if no power is present at the controls output terminals.

- Install jumper at terminals 2 and 3.
- Connect the Control’s Normally Open (N.O.) contacts to terminals 1 and 4.

See Wiring Schematics.

5.5.7 Control System on Separate Power Supply; Independent Blower Control

Use this schematic only if no power is present at the controls output terminals.

- Install jumper at terminals 2 and 3.
- Connect one of the Control’s (N.O.) contacts to terminals 1 and 4 to operate the ERV’s isolation relay for the Outside Air (OA) Blower.
- Connect another of the Control’s (N.O.) contacts to terminals 1 and 5 to operate the isolation relay for the Exhaust Air (EA) Blower.

See Wiring Schematics.

### 5.5.8 Control System Operating Isolation Dampers with End Switches

Use Isolation Dampers with electrically separate end switches. The end switches are used to separately control the ERV unit's Isolation Relays. Also, specify the ERV with Independent Blower Control. This ensures that each damper is open before the respective blower starts up.

Because the ERV's Motor Starters will only be operating once the Dampers are open, the power draw of the Damper Actuators is allowed to be as much as 35 VA while opening (including power draw of the external control system, if any). However, the power draw of the fully-opened (stalled) Actuators (and external control system if any) must be less than 8 VA.

## 5.6 QUICK-START FOR TESTING CORRECT 3PH WIRING

All units that run on 3 phase power should be test-run immediately after high voltage wiring connections are made. This will verify that the three phases are properly connected, that the dampers will open and close properly and the fans are working properly.

For purposes of testing correct phase connections, the internal 24 VAC power supply will be used to power-up the fans and all external control devices will be disabled, when applicable.

## 6.0 OPERATION

### 6.1 PRINCIPLE OF OPERATION

The HE1XRT has one basic purpose: to exhaust air from a structure and bring in fresh air from outside, while transferring heating or cooling energy from the exhaust air to the fresh air.

The HE1XRT is a very simple device, and will accomplish this purpose as long as the blower is able to move air through the enthalpic core.

### 6.2 PRE-START UP

#### 6.2.1 Verify Voltages

Using a voltmeter, test the input voltages as supplied to the disconnect switch. Refer to Digit 13 of the unit Configuration Code to find the rated voltage. The supplied voltage must be within +/- 10% of the rated voltage.

#### 6.2.2 Verify Transformer Wiring

Units with 230 VAC power source are shipped with the transformer wired for 208 VAC. If the unit is receiving 230 VAC, make sure the black primary-side wire on the transformer's 208 V terminal has been moved to the 230 V terminal.

#### 6.2.3 Inspect Filters

Clean filters must be installed prior to fan start up.

#### 6.2.4 Inspect Foam Gasketing

Inspect the gasketing to make sure there are no gaps allowing air movement around the cores or filters.

#### 6.2.5 Inspect Fans

Prior to start up, the fans should be rotated by hand to make sure that the impeller is not rubbing anywhere and that they turn freely.

#### 6.2.6 Inspect and Clean the Cabinet Interior

During the construction and installation phases of a project, dust, dirt and debris will often accumulate inside a unit. Thoroughly clean the inside of the unit by vacuuming and/or wiping metal surfaces with a damp rag.

#### 6.2.7 Inspect Ductwork Connections

Ducts attached to the ERV must be firmly attached, sealed and supported in accordance with installation instructions and SMACNA guidelines.



**NOTE:** Any changes to unit low-voltage wiring should be made with the disconnect switch in the OFF position.



**NOTE:** When installing temporary jumpers on the low-voltage terminal strip, use 18 gauge or larger wire.

## 6.3 UNIT START UP

### 6.3.1 Fixed-Speed Units

Most fixed-speed units do not have any external controlling signals and only require turning on the disconnect switch, located on the E-Box. When the disconnect switch is turned ON, any dampers will first move into their correct operating positions and then power is supplied to the motor contactors, causing the fans to run.

Some fixed-speed units are wired to receive an actuating signal from an external source. If there is an external actuating signal source, verify the type of signal and that it is wired according to the low-voltage wiring diagrams found in Section 5.5 of this manual. Turn on the disconnect switch and then turn ON the actuating device. After any dampers have moved into their correct positions, power is then applied to the motor contactors and the fans will begin running.

### IMPORTANT

It is important to balance the airflows after the unit is operational and all ductwork has been installed. Balancing the airflows is typically required by state and/or local codes, and is often specified by the HVAC design engineer.

Optimum efficiency of the enthalpic cores is achieved when the airstreams are properly balanced.



**NOTE:** ERV airflows are to be balanced after all ductwork is installed. Balancing of airflows is typically required by local or state building codes or by the HVAC design engineer.

## 6.4 BALANCING AIRFLOW

Airflow should be occurring in both airstreams. Sometimes the easiest place to confirm that air is moving is at the weatherhoods.

If exact airflow is critical, it may be desirable to permanently install flow measuring stations and manometers in the ductwork connected to the unit. These also can be used to determine when filters should be cleaned or changed.

Equipment Required:

- A magnehelic gauge or other device capable of measuring 0–1.5 in. water of differential pressure.
- 2 pieces of natural rubber latex tubing, 1/8" ID, 1/16" Wall works the best.

Procedure:

The individual differential static pressures (DSP) can be measured using the installed pressure ports located in the front of the units core access doors.

- To read SCFM of Fresh Air (FA) install the "high" pressure side (+) of your measuring device to the Outside Air (OA) port and the "low" pressure side (-) to the Fresh Air (FA) port.
- To read SCFM of Room Air (RA) install the "high" pressure side (+) of your measuring device to the Room Air (RA) port and the "low" pressure side (-) to the Exhaust Air (EA) port.
- Use the reading displayed on your measurement device to cross reference the CFM output using the conversion chart.



**NOTE:** The tubing should extend in the pressure port approx. 1".

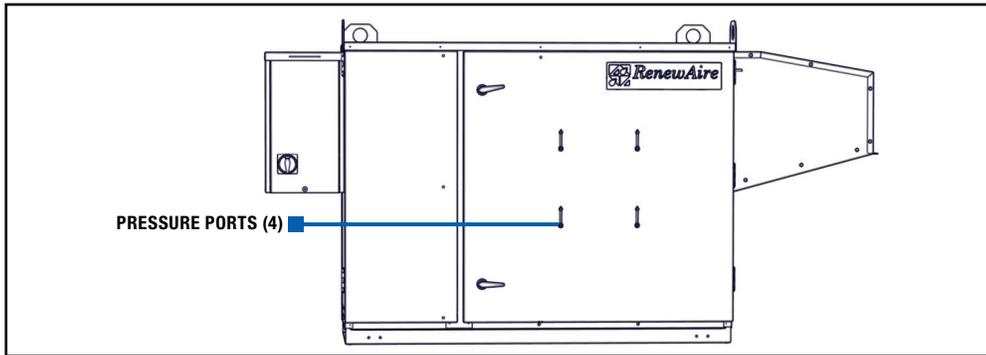


FIGURE 6.4.0 PRESSURE PORT LOCATIONS

**NOTE:** These ports have been carefully located on the unit as to give you the most accurate airflow measurement. Do not relocate pressure ports.

DIFFERENTIAL STATIC ACROSS CORE DSP VS. CFM												
HEIXRT	DP (H <sub>2</sub> O)	DSP	0.20	0.30	0.40	0.50	0.60	0.70	0.80	0.90	1.00	1.10
	Fresh Air (FA)	CFM	180	280	370	460	550	640	740	830	920	1010
	Room Air (RA)	CFM	170	250	330	410	500	580	660	740	830	910

**CAUTION**  
The proper operating airflow range for this model is 250–870 CFM.

6.4.1 Filter Pressure Drop

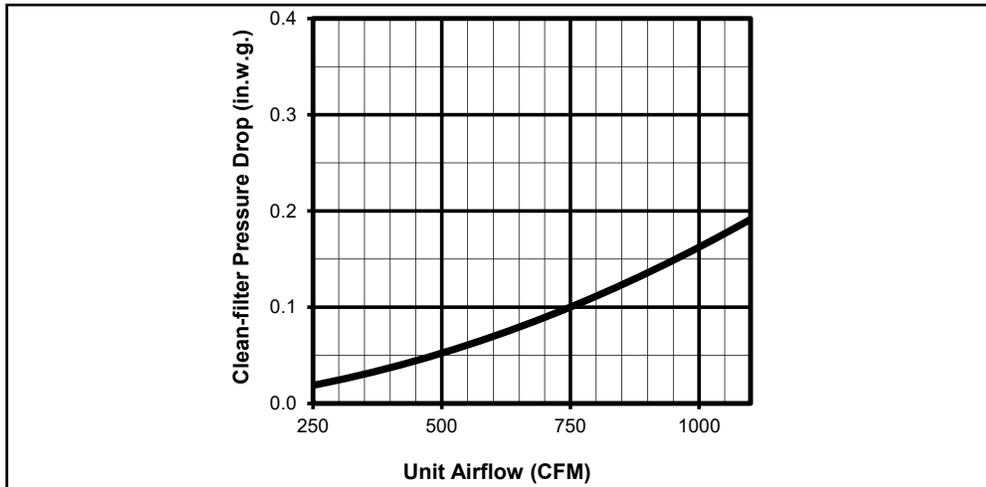


FIGURE 6.4.1 INITIAL PRESSURE DROP OF MERV 8 FILTERS, SUPPLIED WITH THIS UNIT

**NOTE:** Clean filter pressure drop is included in unit airflow performance tables.

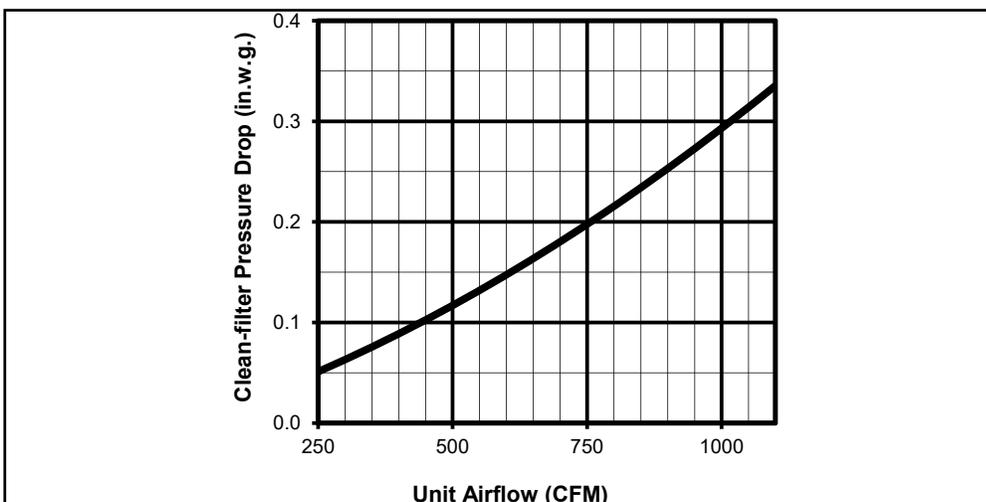


FIGURE 6.4.2 INITIAL PRESSURE DROP OF MERV 13 FILTERS, AVAILABLE AS AN ACCESSORY

### 6.5 NORMAL OPERATION

A wide variety of control schemes may be selected by the engineer, installer, or owner to meet the ventilation needs of the facility. These may include timer clocks, occupancy sensors, dehumidistats (for cool-weather operation), carbon dioxide sensors, and others. DDC systems may also control the unit. Most control schemes will operate the unit only when needed.

Continuous operation is acceptable in virtually all conditions. Unit will not be damaged by continuous operation as long as air flow occurs. Blower motors may overheat if filters become completely blocked due to lack of maintenance. Motors are thermally protected. With continuous operation, some external frosting may occur in very cold weather (see Section 6.6).

### 6.6 OPERATION IN EXTREME COLD WEATHER

HE1XRT units are capable of operating without internal frosting at temperatures down to -10°F, with indoor humidity below 40%. The units can operate under more severe conditions occasionally with little or no impact on their performance. At lower humidities, they can operate at still lower outside temperatures without freezing the enthalpic cores.

Some condensation or even frost may form on the outside of the unit or drip off the cabinet during very cold conditions, especially if the unit runs continuously. Exterior condensation during extreme cold conditions can be reduced or prevented by periodically cycling the unit OFF for several minutes to allow the cabinet to warm up.

## 7.0 MAINTENANCE

RenewAire ERVs are built to operate with minimal maintenance. After unit commissioning, the primary areas of attention are the air filters and annual vacuuming of the enthalpic cores.

### 7.1 MAINTENANCE 24 HRS. AFTER START UP

24 hours after unit start up:

- In new installations, check the air filters since they will often collect dust, dirt and debris at time of start up.

### 7.2 MAINTENANCE 30 DAYS AFTER START UP

After 30 days of operation:

- Tighten all electrical connections.
- Check the air filters as part of the normal monthly maintenance.

### 7.3 MAINTENANCE SCHEDULE

Experience on the part of the service person is the most important issue in establishing a maintenance schedule. There will be times of the year when frequent inspection of the filters will be required, such as spring and summer when there may be pollen, dust, dirt or debris from budding trees and bushes that can clog the filters. Also see Section 7.7 Maintenance Records in this manual.

#### ⚠ WARNING

Danger of injury if unit starts unexpectedly. Switch power off at service disconnect. Lock-out/tag-out the disconnect.

#### ⚠ WARNING

Danger of Electrical Shock when servicing an installed unit.  
**ALWAYS DISCONNECT POWER SOURCE BEFORE SERVICING!** More than one disconnect switch may be required.  
 Proper Wiring Size Selection and Wiring Installation are the Responsibility of the Electrical Contractor.

#### ⚠ WARNING

RISK OF INJURY OR DAMAGE.

Motor may have a manual reset thermal protector. Disconnect power before servicing or resetting motor thermal protector. Use caution, motor may be hot. Allow the motor to cool before resetting the thermal protector.

If the motor thermal protector tripped, correct the issue that caused the motor to overheat (e.g. over motor rated amperage or locked rotor).

If the motor has a manual reset thermal protector, the red thermal protector reset button is located on the motor body, on or near the lead end of the motor. If the button does not reset, the motor may still be too hot. Allow the motor to fully cool to reset the thermal protector, you should feel or hear a click when the thermal protector resets while pushing the reset button.

## 7.4 FILTERS

Inspection and replacement of air filters is the most frequent maintenance issue. For units that do not have filter air pressure differential sensors, filters must be visually inspected monthly, as a minimum. If a filter looks discolored or dirty, REPLACE IT! When installing new filters, DO NOT USE filter sprays. Residue from the filter spray could migrate to the enthalpic core media and damage the cores.

For units that have filter air pressure differential sensors, a dirty filter alarm will occur on the connected alarm or control device.

Filter cleanliness and replacement is the most important and frequent maintenance issue. Dirty filters will cause an immediate reduction in operating efficiency of the ERV. Normally, filters should be inspected and changed when they are dirty. Paper filters are not to be cleaned, they are to be replaced.

In general, if a filter looks dirty, replace it. The best indication of dirty filters is to check the pressure drop across the filter banks with an optional filter monitor. If it is not possible to check the pressure drop, the rule of thumb would be to change the filters every two months.

## 7.5 FAN MOTOR

The motor needs no lubrication. If necessary vacuum clean the blower wheels at the same time you clean the face of the energy exchange element (annually).

## 7.6 ENTHALPIC CORE

### **▲ CAUTION**

#### RISK OF DAMAGE TO ENTHALPIC CORES

Whenever working within the ERV cabinet, protect the enthalpic cores from accidental damage. The core media is subject to damage from dropped tools or other foreign objects

### 7.6.1 Enthalpic Core Maintenance

The enthalpic core media is a fibrous material that must be kept clean at all times. As a minimum, cores should be cleaned once per year.

- ♦ DO NOT WASH OR ALLOW THE ENTHALPIC CORES TO GET WET.
- ♦ DO NOT EXPOSE THE ENTHALPIC CORES TO HIGH HEAT OR FLAMES.
- ♦ DO NOT DIRECT COMPRESSED AIR AT THE CORE MEDIA.
- ♦ DO NOT REMOVE THE ENTHALPIC CORES FROM THE ERV UNLESS NECESSARY.
- ♦ USE CAUTION WHEN WORKING AROUND THE ENTHALPIC CORES. DO NOT DROP TOOLS OR OTHER OBJECTS ON THE CORES, DO NOT BUMP OR TWIST THE CORES.

To access enthalpic cores for cleaning, remove the air filters.

To clean enthalpic cores, all exposed surfaces must be vacuumed with an attachment having long, soft bristles. The greatest buildup of dirt and dust will normally be on the leading 1–2 inches of the inlet side (closest to the air filters).

### 7.6.2 Enthalpic Core Removal

Before removing enthalpic cores, switch the main disconnect to OFF. Open the door to the Energy Recovery Module and simply pull the core straight out of its guides.

### 7.6.3 Enthalpic Core Replacement

Cores have foam gasketing on one end of each core. The core should be reinstalled so that the foam gasketing is toward the back of the ERV and the core label is facing toward the front.



## 7.8 SERVICE PARTS

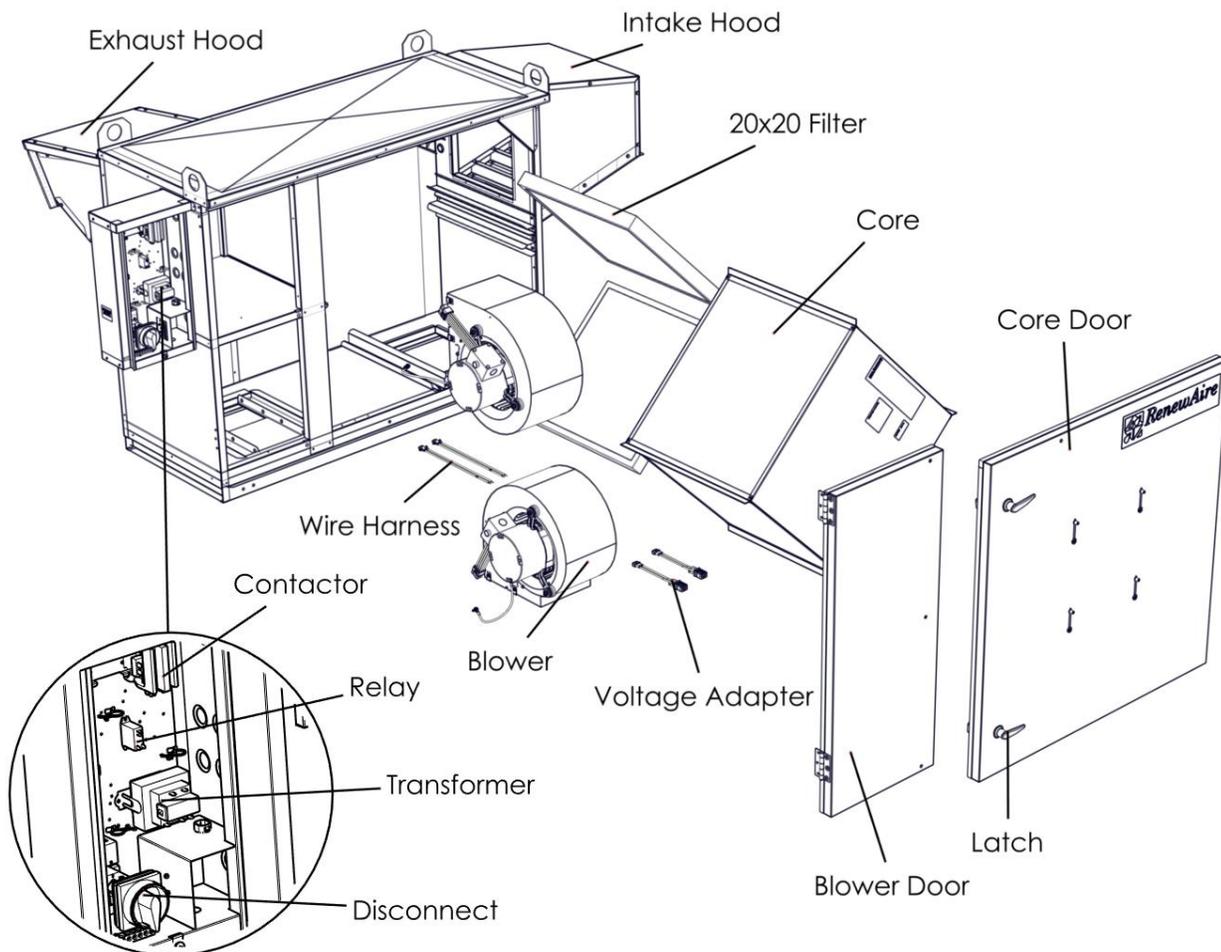


FIGURE 7.8.0 HE1XRT SERVICE PARTS

## 8.0 TROUBLESHOOTING

If problems occur with a RenewAire ERV, the primary resources for troubleshooting are the unit as-built wiring schematics and the Sequence Of Operation (SOO) for each control scheme.

## 9.0 FACTORY ASSISTANCE

In the unlikely event that you need assistance from the factory for a specific issue, make sure that you have the information called for in the Unit Information page in the front of this manual. The person you speak with at the factory will need that information to properly identify the unit.

**To contact RenewAire Customer Service:**

**Call 800-627-4499**

**Email: [RenewAireSupport@RenewAire.com](mailto:RenewAireSupport@RenewAire.com)**



## About RenewAire

For over 30 years, **RenewAire** has been a pioneer in enhancing indoor air quality (IAQ) in commercial and residential buildings of every size. This is achieved while maximizing sustainability through our fifth-generation, static-plate, enthalpic-core **Energy Recovery Ventilators (ERVs)** that optimize energy efficiency, lower capital costs via load reduction and decrease operational expenses by minimizing equipment needs, resulting in significant energy savings. Our ERVs are competitively priced, simple to install, easy to use and maintain and have a quick payback. They also enjoy the industry's best warranty with the lowest claims due to long-term reliability derived from innovative design practices, expert workmanship and **Quick Response Manufacturing (QRM)**.

As the pioneer of static-plate core technology in North America, RenewAire is the largest ERV producer in the USA. We're **committed to sustainable manufacturing** and lessening our environmental footprint, and to that end our Waunakee, WI plant is 100% powered by wind turbines. The facility is also one of the few buildings worldwide to be LEED and Green Globes certified, as well as having achieved ENERGY STAR Building status. In 2010, RenewAire joined the Soler & Palau (S&P) Ventilation Group in order to provide direct access to the latest in energy-efficient air-moving technologies. For more information, visit: [renewaire.com](http://renewaire.com)

201 Raemisch Road | Waunakee, WI | 53597 | 800.627.4499 | [RenewAire.com](http://RenewAire.com)